



GUEST MANUAL



Table of Content

WELCOME TO I LOVE LUCEA



IMPORTANT INFORMATION

Address
Communication
Internet
Emergency Numbers



HOUSE RULES

Loud Noise
Check-in/Out
Number of Guests
Smoking/Drug Policy
Party
Luggage
Stove
Pots and pans
Furniture



THINGS TO DO AND PLACES TO GO

Shopping Centers
Supermarkets
Bakeries
Local Cafés, Restaurants and Bars*
Attractions



COMMUNITY AMMENITIES

OTHER THINGS TO KNOW

Linen / Cleaning / Housekeeping / Consumables
Parking
Water
Bathroom
Televisions
Trash
Lights
Dishes
Kitchen Appliances
Air Conditioner
Games
Security
Accommodation Extras



OTHER SERVICES PROVIDED



Welcome to I love Lucea

Welcome to Oceanpointe! A secure, gated community nestled between the cities of Montego Bay and Negril. This little piece of paradise is all you need to relax and unwind. If you'd prefer an adrenaline boost, don't worry we've got you covered!

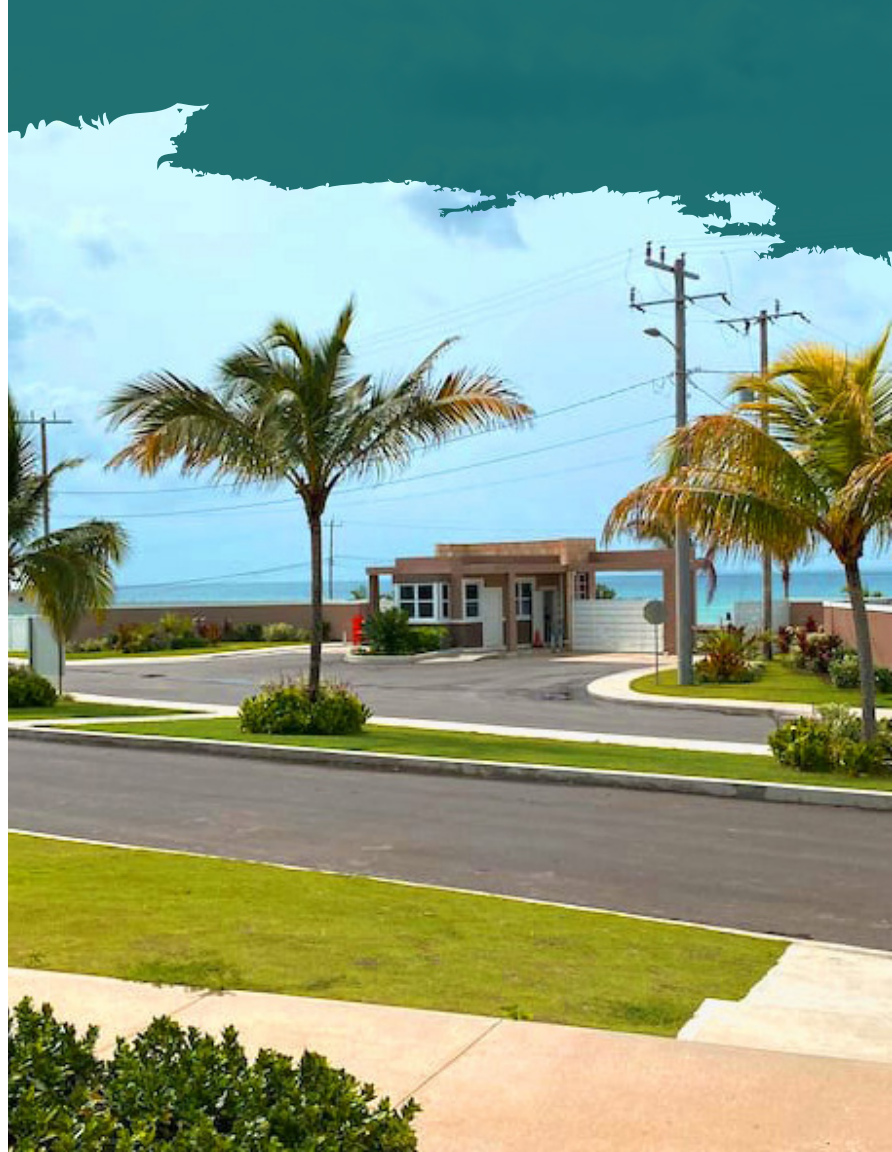
The community is well equipped with a gym, clubhouse, swimming pool, multipurpose court, tennis court, football field, kids play area, running track and a private beach.

Located on the outskirts of this 24-hour secured community is Dolphin Cove, Grand Palladium Hotel and Chukka Adventure Park. The Lucea and Sandy Bay towns are mere minutes away and boasts many restaurants, supermarkets, banks and gift shops.

I look forward to serving you and showing you why

I LOVE LUCEA !

Follow us on instagram at [iloveluceaja](#) and use [#ilovelucea](#) to be featured!





1 ADDITIONAL INFORMATION

Address

3 Seawind Close, Phase 3 Oceanpointe Lucea, Hanover Jamaica.

Communication

Please reach out to us through the Airbnb messaging function within the app. If there is an emergency or you cannot use the app for some reason, please call or whats app us at 876-298-6671. Please note we try to respond to any communication within an hour.

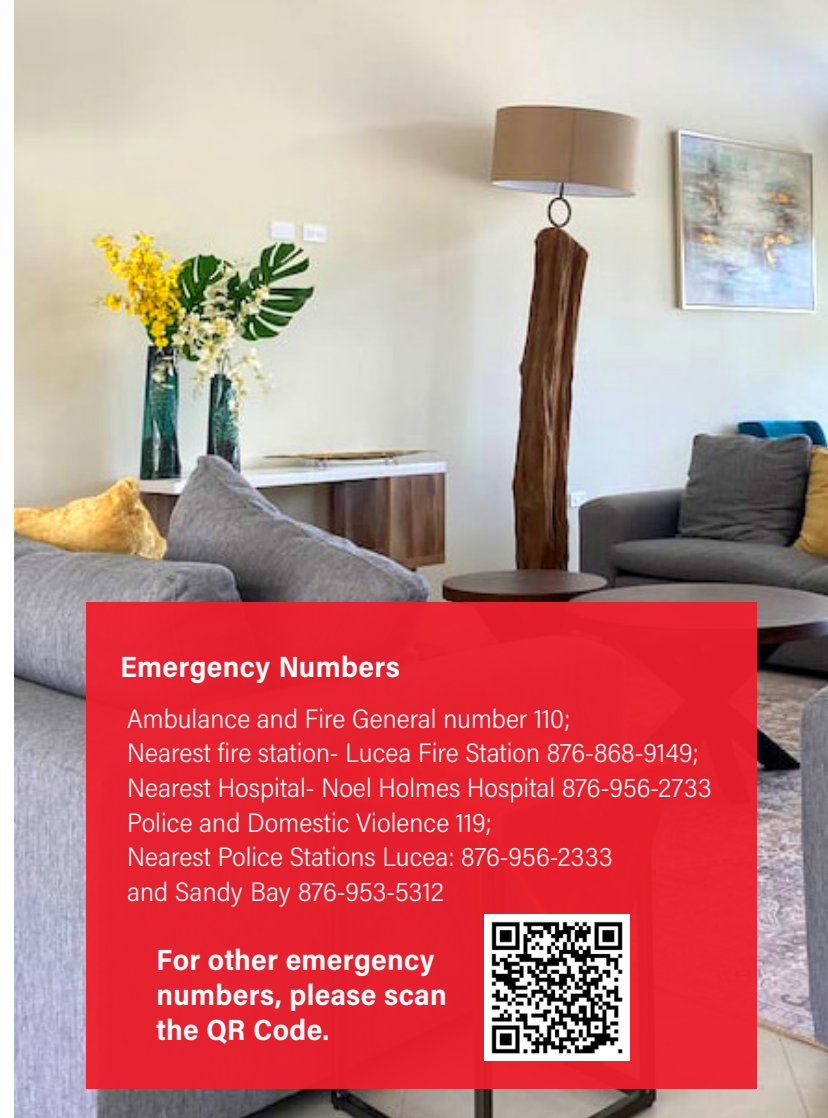
Email Address: iloveluceaja@gmail.com

Internet

WiFi: "I love lucea Guests"
Password: "justrelax"

Internet at the property is considered high-speed. WIFI extenders are located throughout the property which should allow smooth internet access in both the front and back yards.

If you have any issues pertaining to the internet, please let us know so we can contact our providers for further assistance.



Emergency Numbers

Ambulance and Fire General number 110;
Nearest fire station- Lucea Fire Station 876-868-9149;
Nearest Hospital- Noel Holmes Hospital 876-956-2733
Police and Domestic Violence 119;
Nearest Police Stations Lucea: 876-956-2333
and Sandy Bay 876-953-5312

**For other emergency
numbers, please scan
the QR Code.**





HOUSE RULES



Loud Noise

We ask that courtesies be extended and consideration given for our neighbours. Accordingly, we ask that you refrain from loud noise between 11pm and 7am. Our neighbours would definitely appreciate this.

Check-in/Out

The check-in time is 3 pm, unless otherwise discussed and agreed to via Airbnb or whats app messaging. Guests will receive a key lock access code to access the property via the electronic lock. This code is valid during the agreed-upon entry and exit times (normally 3 pm – 11 am), this code is disabled until the stated check in time and becomes inactive at check-out time. Replacement cards costs [USD \$35].

Access to the property before 3pm on check-in day is not permitted, unless previously requested and approved. The same principle applies for late checkout. If authorization is not received for late check out, a fee of \$50 USD will be charged for every hour beyond checkout time. A gate/gym keypass is provided to you at check-in.

When your stay is completed and you are ready to check-out, we ask that you do the following:

- Close and lock all windows and doors;
- Turn off all lights, fans and air conditioning units;
- Carefully check premises for belongings;
- Put all dirty/used towels in the laundry hamper;
- Leave all bedding and pillows on the beds;
- Leave gym key on entertainment console
- Complete the guest comment card;
- Report any damaged or missing items to your Hosts;
- Help us to grow our business by giving us a review on Airbnb.

Number of Guests

The total number of guests is six. The house is suitable for both kids and infants. In the event that additional persons are seen overnighting at the property an additional cost of \$50 USD per night will be charged for each additional person who slept at the property [up to 8 persons]. If more than 8 persons are observed then an additional charge of USD150 per night will be levied.

HOUSE RULES CONT.

Smoking/Drug Policy

There is a strict no smoking or drugs policy by anyone staying or visiting the grounds of the property. Please note that marijuana is not allowed anywhere on our property – nor are any other recreational drugs.

Party

No parties are allowed on property unless authorization is given. Authorization for gatherings at the property is restricted to a maximum of 10 persons. Please note that the noise restriction still applies.

Luggage

Please do not place luggage on the bed, this will stop accidental stains on the bedding from the wheels of the luggage, etc. If you need to place luggage on the bed, we ask that you place something underneath. This is to mitigate against the risk of any pollutants that may be transferrable from your luggage as a result of the exposure your baggage would have undergone during your travels.

Stove

We ask that as best as possible, you clean stove after each use or by the end of the day. This will help to maintain the integrity of the stove aesthetics.

Pots and pans

The pots and pans are in the lower cabinet beside the stove and the fridge. We ask that you do your best to prevent damage to our coated pots and pans by using the plastic cookware and utensils provided.



Furniture

The bed, dressers, bedside tables, dining table etc are quite heavy and we ask that they not be moved around – even if you intend to put them back after your stay. If there is any damage to the furniture it is important that you let us know. Once checked out a detail review of the premises will be done by both the housekeepers and the property manager.



THINGS TO DO AND PLACES TO GO

Note: All places listed are within 30 minutes of property, unless otherwise stated.



Bakeries

- Tina Cake and Bake - 22 minutes from property
- Montego Bay Price Smart Bakery- 28 minutes from property

Shopping Centers

- Sandy Bay Town - 5 minutes from property
- Lucea Town - 5 minutes from property
- Hopewell Town - 9 minutes from property
- Fairview Shopping Center - 30 minutes from property
- Montego Freeport Shopping Center - 33 minutes from property

Supermarkets

- Allen's Supermarket - 5 minutes from property
- Cherry's Supermarket - 5 minutes from property
- Bogue Village Supermarket - 30 minutes from property
- Hi Lo Supermarket - 30 minutes from property
- Progressive Supermarket - 30 minutes from property
- Mega mart - 32 minutes from property

Local Cafés, Restaurants and Bars*

- Cold Beer Joint - 1 minute from property rating 4.9/5 - 876-405-1865
- Pachies Seafood- 5 minutes from property rating 4.2 / 5 \$\$\$ - 876-425-7150
- Spirits of Hanover Sports Bar, Restaurant and Gaming Lounge - 14 minutes from property rating 3.8/5 \$\$\$
- Waterfront Restaurant and Bar - 4 minutes from property rating 4.1/5 \$\$\$ - 876-574-0872
- Sky Beach Bar and Seafood Grill - 13 minutes from property ratings 4.1/5 \$\$\$ - 876-956-5006

Local Cafés, Restaurants and Bars*

- Coastline Restaurant Bar and Grill - 14 minutes from property rating 4.1/5 \$\$ 876-387-0793
- Smoked Marlin Restaurant - 18 minutes from property rating 4.2/5
\$\$ number 876-609-4181
- Lobster Trap - 15 minutes from property rating 4.3/5 \$\$ number 876-535-3367
- Dragon Court Restaurant - 28 minutes from property rating 4.1/5
\$\$ number 876-979-8822
- Lucca Italian Restaurant - 29 minutes from property rating 4.6/5 number 876-488-9541
- New King Palace - 29 minutes from property rating 4/5 \$\$ number 876-684-9676
- Jerky's Bar and Grill - 29 minutes from property rating 4/5 \$\$ number 876-632-1763
- Uncorked West - 30 minutes from property rating 4.5/5 \$\$\$ number 876-622-2878
- Mystic Thai - 30 minutes from property rating 4.3/5 \$\$\$ number 876-594-4594
- Boat House Grill Restaurant - 31 minutes from property rating 4.5/5 number 876-979-8845
- Marina Palms Restaurant, Freeport - 34 minutes from property, number 876-999-6238
- Steak House on the Bay - 35 minutes from property rating 4/5 number 876-979-8038
- Negril Hip Strip - 30 minutes (Bayside, Fireman Lobster pit, Boat Bar, Pimentoz Jerk, Chicken King Grill and Chill, Fireman's Lobster Pit, Best in the West)
- Ricks Café - 55 minutes



***Ratings and \$\$ are based on information from searches conducted online and are in no way a representation of our views.**

Attractions

- Dolphin Cove - 1 minute from property
- Chukka Ocean Outpost - 5 minutes from property
- Tryall Golf Club - 8 minutes from property
- Fort Charlotte - 11 minutes from property
- Kool Runnings Waterpark - 30 minutes from property
- Jamaica Zipline Adventure Tour - 32 minutes from property
- Chukka Reggae rafting - 38 minutes from property
- Rose Hall Great House - 50 minutes from property



COMMUNITY AMMENITIES

- Club House – enter from the pool side.
(Across from the entrance of the Security Gate)
- Swimming pool (At the Club House)
- Pointe Beach (Across the road by the main gate)
- Gym (At the Club House)
- Multipurpose Court (To the left of the Club House)
- Lawn Tennis Court (To the right of the Club House)
- Table Tennis (inside clubhouse)
- Football Field (Behind the Club House)
- Running Track (Around the Football Field)
- Kids Play Ground (Not built to date)
- Nursery (Not Built to date)
- Commercial plaza (Not built to date)





OTHER THINGS TO KNOW

Linen / Cleaning / Housekeeping / Consumables

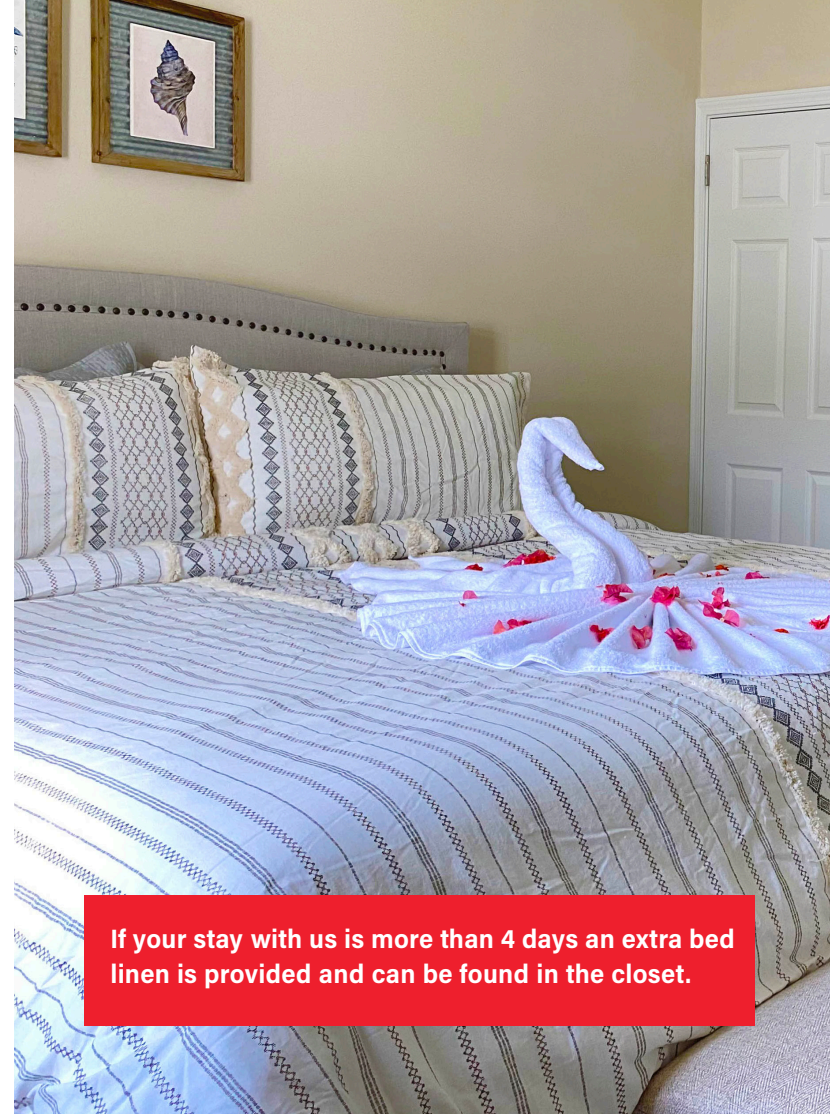
We fully clean, sanitize and turn-over the property for all incoming guests. If housekeeping cleaning services are needed during your stay this can be arranged subject to the availability of our housekeepers. We ask that this request be made as early as possible. Please note this attracts a separate fee of J\$7500 per cleaning [USD\$50].

Parking

The property has a car porch for two vehicles, if a third vehicle is present it can be parked by the side of the road or at the clubhouse. Please note that the vehicle should not be parked on the side walk as this can lead to the vehicle being towed per the Home Owners Associations rules and regulations.

Water

The property is equipped with an outside water filter which filters all water in the house. There is an additional filter for the water dispensed by the refrigerator. Ice is also available from the refrigerator, the dispenser is located slightly behind the water lever dispenser.



If your stay with us is more than 4 days an extra bed linen is provided and can be found in the closet.





Bathroom

The property is equipped with a solar water heater. Please carefully regulate the temperature for your safety and comfort, this is especially important for guests travelling with children. You are also provided with shampoo, conditioner, lotion, body wash, wash cloth, hand towel, bath towel and soap.

Televisions

There are four televisions at the property. One in the living room and in each bedroom. The living room television has cable with over 138 Channels. It also has amazon prime for your viewing pleasure. Please note that a channel guide for the cable is in the living room. The bedroom televisions all have Netflix premium for your viewing.

Trash

This property has two garbage receptacles. The first is located in the laundry and the second large receptacle is by the side of the house by the side entrance gate to enter the backyard. Trash is picked up on Tuesdays, if you are a guest that will be staying with us on a Tuesday and you have garbage you wish to dispose of, please bring trash bin out to the front of the premises by 2: 00 pm for collection between 4:00 pm and 7:00 pm (this only applies to guests staying Tuesday)

Lights

The lights in the front and back yard are on timers established by the owners. Do not attempt to turn them on and off as they will come on once it begins to get dark. All other lights can be manually switched on. All bed rooms can give you both cool and warm lighting to meet your preference. The living, dining and kitchen however only offers cool lighting experience.

Dishes

All of the dishes and glasses are located in the upper cabinet next to the fridge and microwave. Silverware & Utensils are located in the drawer left of the stove. Try to refrain from using the kitchen towels on the stove, instead use the wash cloth in kitchen or the paper towel on the counter.

Kitchen Appliances

Hot water kettle, microwave, bullet, Nespresso machine and blender.

Air Conditioner

The controls for the air condition units are primarily beside the television. It is the cielo device seen next to the television. The temperature chosen will be displayed in the middle of the display. Close all windows and doors when using the A/C. Please note that the system is set to not go below 23°C, those settings cannot be manually overridden.

Games

The current line-up of board games are dominoes, playing cards, family feud card game and tik-tac-toe which is located on the verandah. If you are going to play dominoes, please do so using the white board in the master bedroom closet.

Security

Security cameras are located on the outside of the property. There are 3 security cameras; two at the front and one at the back of the property. These capture the entire front and backyard. These record 24/7 and are for our safety and yours.

Accommodation Extras

In the master closet we have provided an iron, ironing board, spray starch, beach towels, hangers (all rooms). We have provided a few games for your pleasure as well as two lawn tennis rackets with balls and complete table tennis set to include 2 table tennis rackets, balls net and hardware [Table tennis is in the clubhouse and lawn tennis courts are located beside the clubhouse]. All these can be found in the master closet.



Note: If for any reason there is an injury, an ice pack can be found in the refrigerator.



OTHER SERVICES PROVIDED



- Keyless Check-in
- Grocery Delivery Services
- Manicure, Pedicure and Hairstyle Services
- 4 Televisions (Cable, Netflix and Amazon Prime)
- Community Amenities Equipments Provided (Football, Basketball, Tennis Rackets etc.)
- City Tours
- Chef Services
- Tennis Pro
- Massage Services
- Airport Transfers
- House Keeping Services



Have a safe journey home and we hope to see you again